

Qualified Partner Programme QPP

New generation of cabling, perfectly fitting Banking needs Felice Guarna



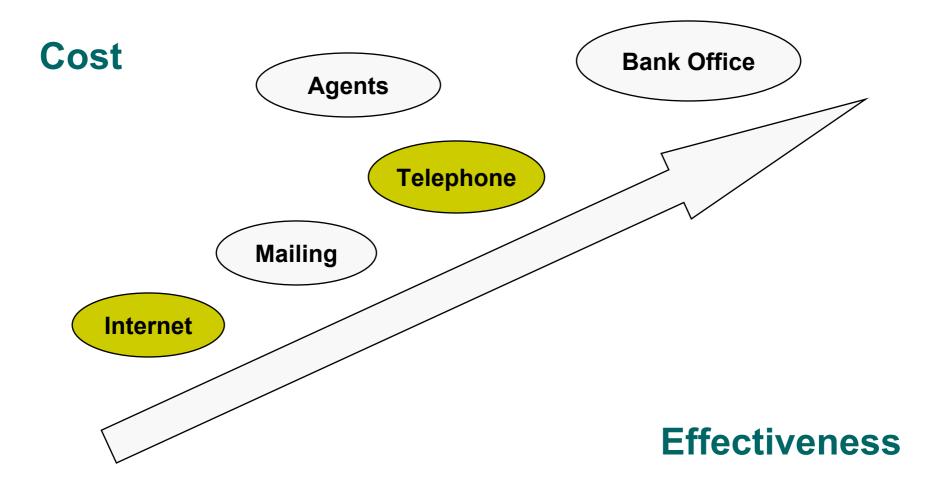
Customer needs

- New, different, personalised services
 - Range of products
 - Personal communication
- Quality
 - What perceived at contact time
 - What perceived during relationship
- Accessibility
 - Location and time
 - Product availability
 - Global coverage



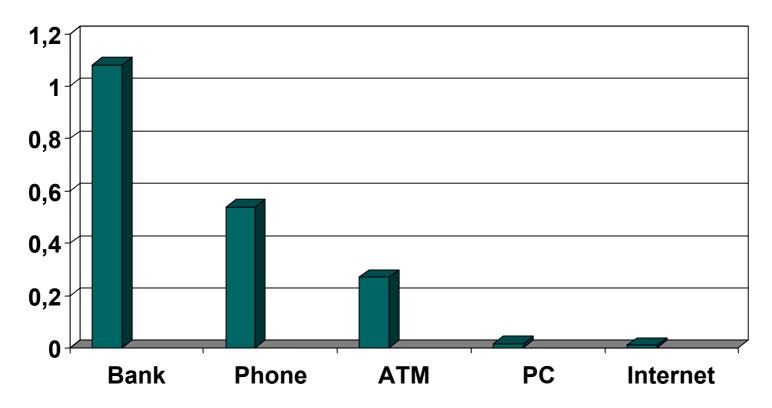


Effectiveness





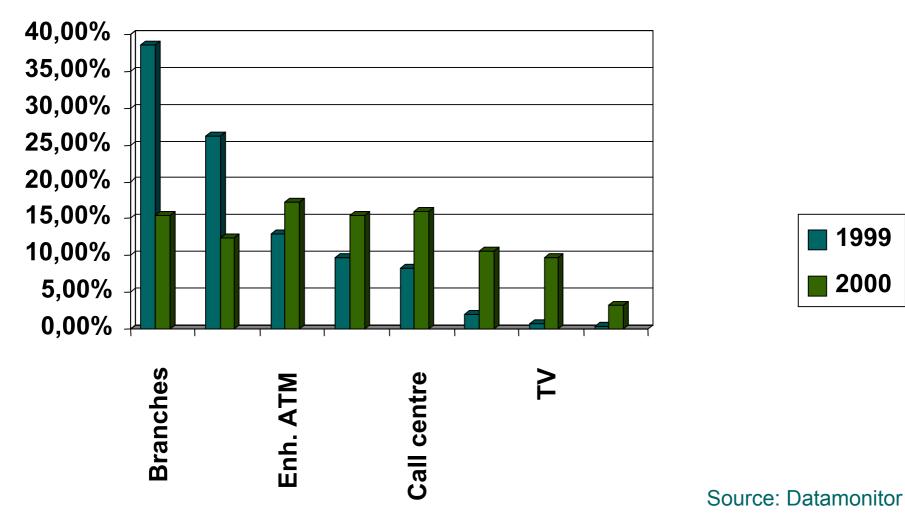
Transaction cost



Value in US\$
Data from Booz, Allen & Hamilton



Virtual banking trends in Europe

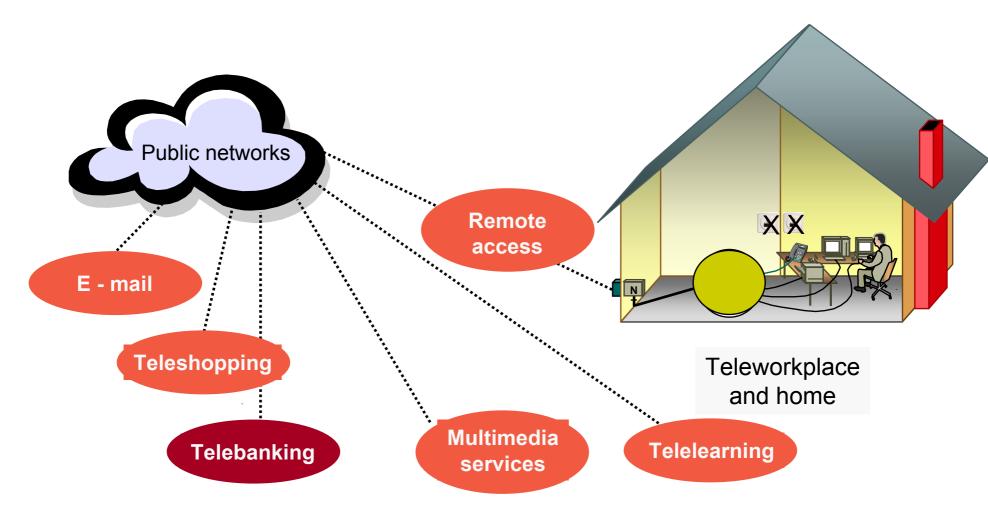




1999

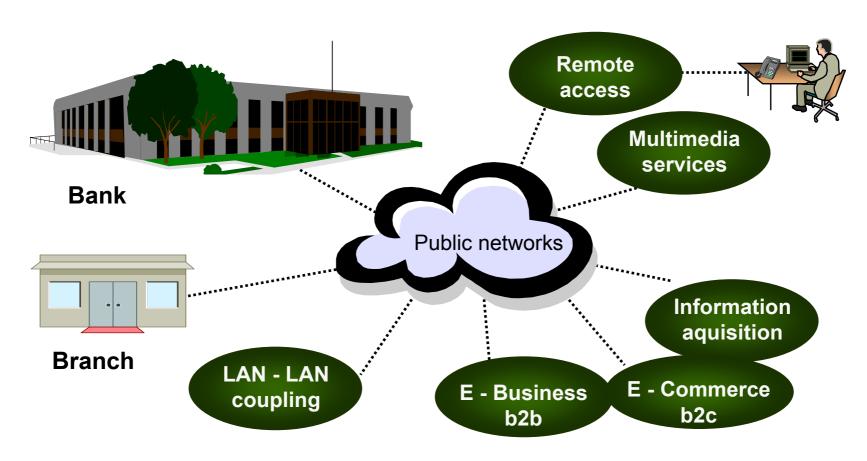
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Customer perspective





Overall communication





Virtual banking route

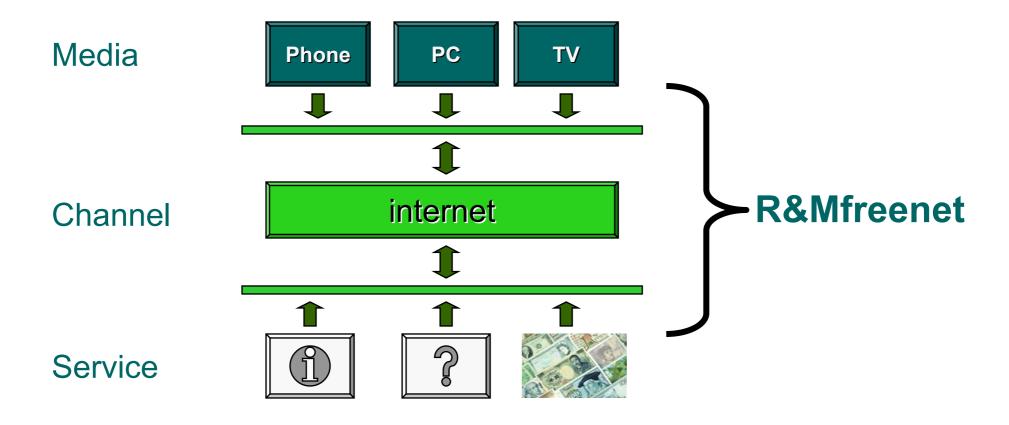
"Trust"
Service security
Serious suppliers
Warranty
"Payments"
Follow market dynamics

Presence on the NET Access and navigation payment security

Money transactions
Banking and insurance products
Financial assistance
Brokerage
e-commerce
B2B



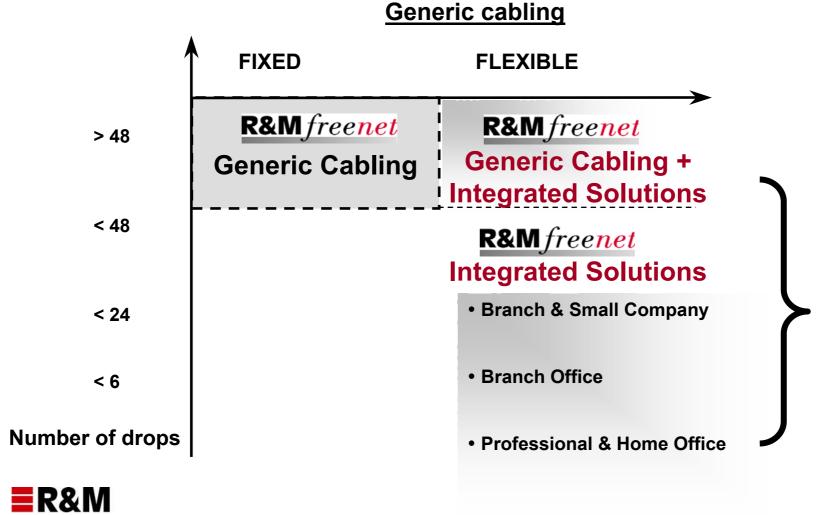
The Infrastructure





R&Mfreenet solutions table

Convincing cabling solutions



CLASSIC*system*

User benefit

Optimised cost-benefit ratio:
 CLASSICsystem is state of the art

Outstanding features

- Gigabit Ethernet compatible
- Cat. 5e components (independently certified SGS)
- Class De transmission channel (independently certified 3P)

Application field

End user with average data transmission volume



STARsystem

User benefit

Future-proof thanks to greater bandwidth

Outstanding features

- Gigabit Ethernet compatible
- Cat. 6 INTEROPERABLE components
- Classes E (4 pairs) /F (2 pairs) channel
- Ready for 4-connector class E channel model

Application field

 End user with great data transmission volumes and/or enduser focused on time-related factors, like banks, insurance companies, airports and hospitals)



VISIONsystem

User benefit

- Cost advantage thanks to central administration
- 1 less hierarchical level of active components

Outstanding features

- Use of FO media advantages
- Gigabit Ethernet compatible
- Integration of voice solution
- Integration of open office wiring

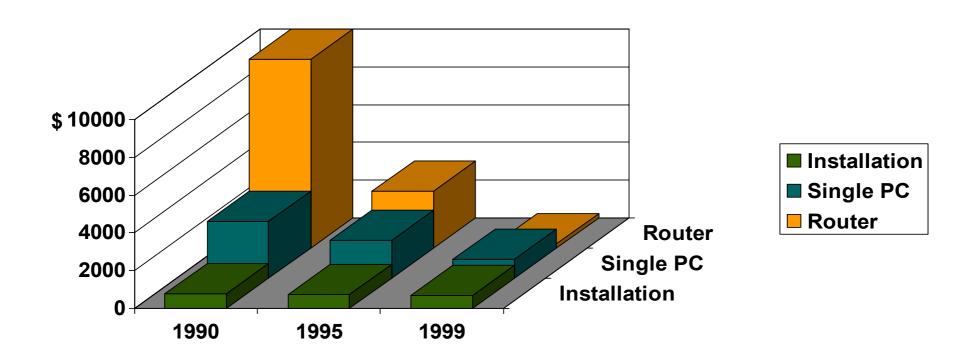
Application field

- For enduser with growing data transmission volumes like public organizations, military, ISP's, print offices
- EMC critical environments



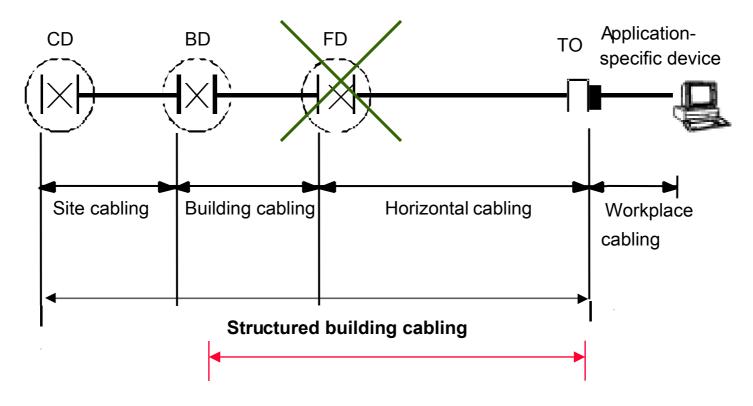
What's happening cost-wise

Cabling cost influence





Central point of administration - cost





Branch office solution



Small office

Application: branch operations, freelance professionals, service oriented trade and companies (doctor's surgeries, tax consultants)

Characteristics:

Flexible networking: simple handling; integration of various telecommunication services; compact dimensions

With attractive design: technology (cabling and active components) can be expanded in a modular way; economical

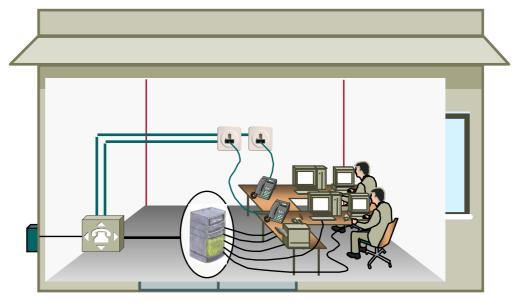
Requirements: Remote access

- Information acquisition
- Multimedia services
- E-commerce (b2b; b2c)
- E-mail
- Expansion of existing networks
- Open -office cabling



Branch - application







Small companies and cabling expansions



Small company

Application: small offices, small companies, large companies (banking, insurance, industrial), schools, universities

Characteristics:

Integration of fixed and open cabling: concentration of voice and data connections in one location:

Compact dimensions with attractive design:

Technology (cabling and active components) can be expanded in a modular way: economical

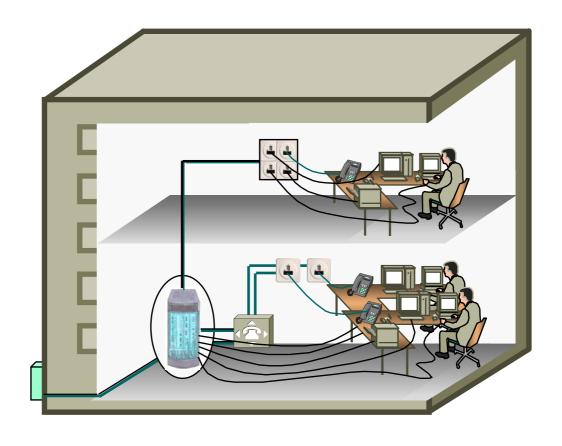
Requirements: Remote access

- Information acquisition
- Multimedia services
- E-commerce (b2b; b2c)
- E-mail
- Expansion of existing networks
- Open-office cabling



Large branches and open space application

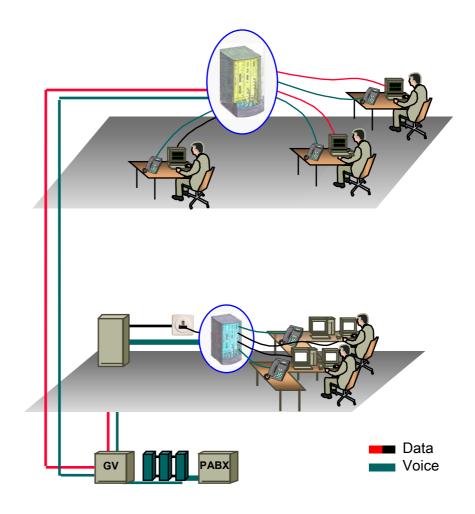






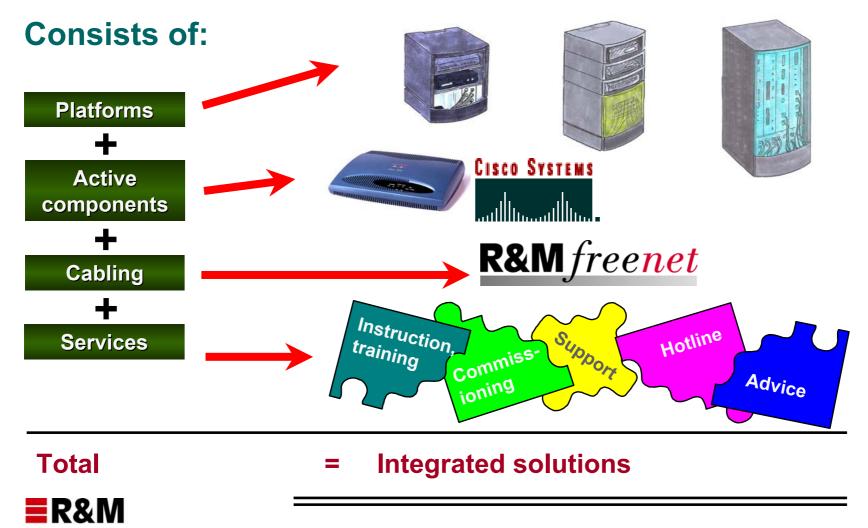
Generic cabling expansion







The R&Mfreenet bundle



CISCO / R&M solution matrix





The R&Mfreenet integrated solutions



Professional and Home



Branch Office







Accessories

U-Element for miniCase 24 and maxiCase 48



Frontcovers for microCase 6 and miniCase 24

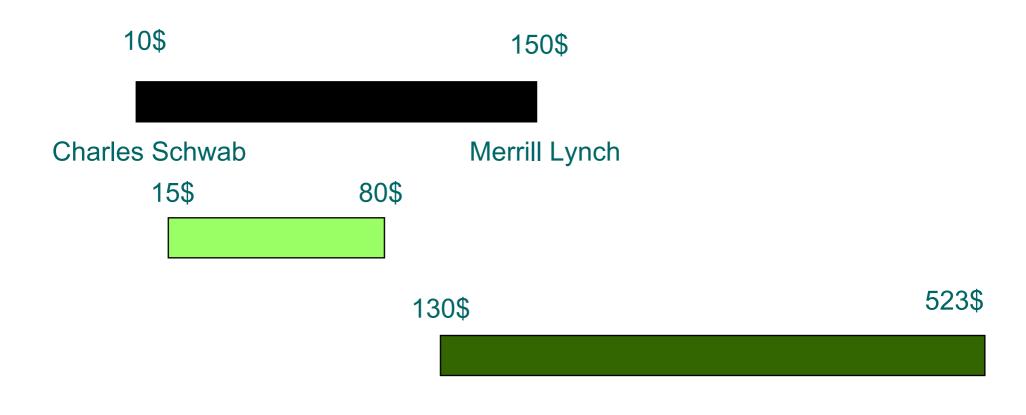
Frontcover for maxiCase 48







Transaction cost / customer acquisition-fidelity cost





Cost of marketing activities

Professional and home solution



Characteristics:

Flexible networking: simple handling: integration of various telecommunication services:

Compact dimensions with attractive design: technology (cabling and active components)

Can be expanded in a modular way: economical

Requirements:

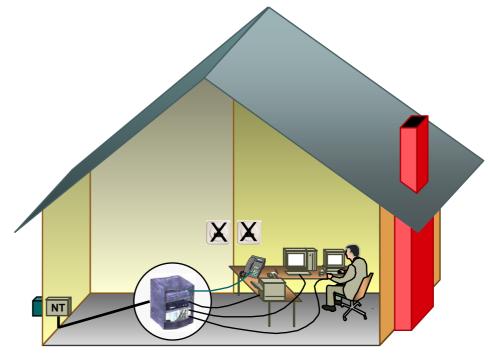
- E-mail
- Teleshopping
- Telebanking
- Telelearning
- Multimedia services
- Remote access to company server



Professional & small business - solution

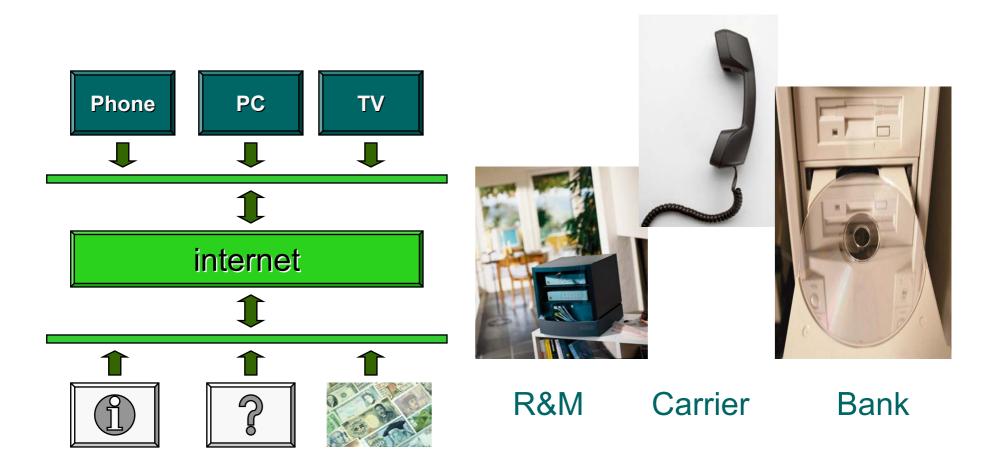
Data & voice over ISDN







The marketing bundle





Marketing bundle

Hardware loan +Subscription +New account =









Fidelisation & acquisition at lower COST

